



PRIMO WARRANTY

Primo Roasting Equipment offers a 12-month limited warranty from the time of delivery on all electrical and mechanical parts. Defects in workmanship and fabrication are covered for the life of the roaster. Labor and shipping charges are not covered under the warranty.

Primo Roasting Equipment is not liable for any damage to roasting equipment caused by improper installment, usage, or manipulation to the product. Please read and follow all Receiving, Installation, Operation, and Maintenance Instructions properly to avoid issues related to user performance. Additionally, failure to adhere to municipal codes and permitting is not covered under this warranty. Please ensure you are following all local laws and regulations prior to roaster installation.

Under this warranty, customers must contact Primo Roasting Equipment via email or phone about any defects prior to the warranty expiration date. A support technician will assist you and decide under his/her sole discretion if the product contains a defect. Primo Roasting Equipment will pay for replacement parts and shipping of any product under warranty. Customers are responsible for repairs and installation.

For additional questions related to Primo Roasting Equipment's warranty, please contact your equipment representative.

Contact: info@primoroasting.com