

# Discount & Promotion Policy



At Primo Roasting Equipment, we value our customers and are proud to offer discounts and promotions to provide added value. The following policy outlines how our discounts and promotional offers work, including eligibility and limitations.

## **General Discount Policy:**

- All discounts, whether issued via promo codes, customer groups (e.g., veterans, military, first responders), or limited-time promotions, are non-transferable and cannot be redeemed for cash.
- Discounts are valid only during the promotional period and must be applied at the time of purchase.
- Discounts may be subject to product exclusions or limitations as outlined in specific promotional terms.

## **No Discount Stacking:**

To ensure fairness and consistency across our pricing structure:

- Discounts cannot be combined or "stacked." This means that customers may use only one discount or promotion per transaction.
- If a customer is eligible for more than one discount, only the current promotional discount will be applied.

## **Veterans, First Responders, and Military Discount:**

- Primo Roasting Equipment proudly offers a special discount to verified veterans, active-duty military personnel, and first responders.
- However, when the company is running a public promotion or sale, the veterans, military, and first responder discount cannot be stacked or used in conjunction with the promotional offer.
- Customers may be subject to provide proper documentation to receive the discount.

## **Promotions:**

- Promotional offers are valid only for the dates and conditions specified and are subject to change or cancellation without notice.
- Promotions may be limited to specific products, services, or customer segments as clearly stated in promotional materials or on our website.

## **Questions or Concerns:**

For inquiries regarding our discount and promotion policy, or to verify eligibility for specific discounts, please contact us:

- Phone: [\(1\)-800-675-0160](tel:(1)-800-675-0160)
- Email: [info@primoroasting.com](mailto:info@primoroasting.com)

We reserve the right to update this policy at any time. Any updates will be communicated via our website and/or email list prior to taking effect.